



The **TURNER & COATES** Global Examiner

Running the rule over international business since 1880

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SINCE our foundation back in 1880, we have consistently maintained a leading position within the highly specialised inspection and expediting sector.

In that time, we have developed a proven track record for success in all the major global industries including aerospace, aluminium (aluminum) rolling & smelting, oil, gas & chemical manufacture, power generation, pulp, paper & packaging equipment and associated plant and materials handling.

Inspection and expediting is not simply a checking exercise here at Turner & Coates. Our processes also take in all aspects of quality control, like reviewing inspection and test plans, statistical analysis, non-destructive testing and certification. Witness testing, document review & pre-shipment inspection are also regularly carried out at business premises, warehouses and ports all over the world.

In today's fast-moving, globally connected business world, the role of expediting is becoming more vital than ever before. Its overriding purpose is to ensure that the orders you place are delivered on time and to the correct specification.

A proven pedigree for excellence

Here at Turner & Coates, our tried-and-trusted expediting services are focused on the complete range of your supplier's day-to-day processes and procedures, to ensure they are undertaking adequate forward-planning, exercising proper control of any sub-contractors that may be involved and taking the actions necessary to ensure your product is delivered in a timely manner, to the standards specified.

As one of the industry's most experienced expediting service providers, we at all times strive to be proactive and possess an enviably keen eye for detail. This enables us to anticipate any potential problems or issues early in the process, improve communication and enhance customer-supplier relationships.

A key aspect of our typical expediting process is a full order review to ensure that your supplier understands your requirements from the outset, and can plan and implement the appropriate resources to ensure timely and correct delivery. A comprehensive design review is also routinely undertaken, to verify that the project design meets your specific requirements, underpinned by a purchasing review, a detailed manufacturing review including the implementation of any appropriate QM activities, a broad-based testing review and an exhaustive shipping and packaging review to ensure that your supplier packs the product in a

suitable format for the chosen method of shipment, thereby helping to ensure on-time delivery of a quality product.

Our worldwide team of experienced inspectors and expeditors are always on hand to be your local eyes and ears. This avoids the need for your staff to be taken away from their posts at a critical point in the lifetime of a project to attempt to assess for themselves if a supplier can - or will - deliver on time and to exact specifications, or is carrying out a particular test correctly. What's more, it proves to be a cost-effective solution to ensuring your ordered goods, parts or equipment are manufactured on time and to the standards you have specified.

Once you commission us to visit a supplier, we will contact the relevant project manager to arrange a site visit. From this, it will then be agreed how many, if any, other visits will be required and, of course, a detailed report would be prepared and submitted following our visit. Our reports here at Turner & Coates are both detailed and relevant to the decision-making process, thus minimising the margin for error when sourcing products abroad.

Our multi-disciplined inspectors make regular visits to suppliers throughout Europe and Asia, as well as North, South and Central America, to fulfil the global inspection and expediting requirements of a rapidly growing customer base.

New website to maximise customer accessibility



IT gives us all great pleasure to announce the launch of our new-look company website, which is content-rich and user-friendly and brings with it a host of improved and enhanced features.

Written and developed by Manchester-based digital & print agency Garridge Creative Services, using cutting-edge WordPress technology, our new website - still located at www.turnerandcoates.com is fresh, vibrant and design-led. As well as featuring details of our all-embracing service portfolio, the management

systems we can help to implement and audit and offering a glimpse into our long and fascinating company history, our new site can be edited in real-time by our marketing and administration personnel. It will also feature a regular blog and house back editions of the Examiner. Visit it today!

For total inspection, expediting and management systems implementation and auditing solutions, a FREE copy of our brochure or a no-obligation quote, call now on 0161 660 8656 (within UK) or +1 (404) 462-5729/ +1 (610) 707-1396 (from North America)!*



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* Calls on our dedicated North American numbers can be made until 12 noon EST